

## PFISTER® LIFETIME LIMITED WARRANTIES

### Lifetime Limited Warranties - Residential

**Mechanical Limited Warranty:** Except as otherwise provided below, ASSA ABLOY Americas Residential Inc., for its Pfister brand products ("Pfister"), warrants to the original residential purchaser that their Pfister product (the "Product," excluding the electronic sensor, control box, power unit, GE filter manifold and GE filter cartridges) will be free of all defects in materials and workmanship that would impair the intended and proper use of the Product for the lifetime of the Product, and the "lifetime" of the Product shall be from the date of purchase for as long as the original purchaser occupies the residential premises in which the Product was originally installed.

**Electrical Component Limited Warranty:** Except as otherwise provided below, for electrical components, including the electronic sensor, control box and power unit (battery pack or AC adapter), Pfister warrants to the original residential purchaser that the electrical components of their Product will be free of all defects in materials and workmanship for the lifetime of the Product, and the "lifetime" of the Product shall be for a period of five (5) years from the date of purchase, as long as the original purchaser occupies the residential premises in which the Product was originally installed.

**GE Filter Manifold and Cartridges Limited Warranty:** Except as otherwise provided below, for GE filter manifold and cartridges, Pfister warrants to the original residential purchaser that their Product will be free of all defects in materials and workmanship for the lifetime of the Product, and the "lifetime" of the Product shall be for a period of one (1) year from the date of purchase for the GE filter manifold and thirty (30) days from the date of purchase for the GE filter cartridges, as long as the original purchaser occupies the residential premises in which the Product was originally installed.

**Finish Limited Warranty:** Except as otherwise provided below, Pfister warrants to the original residential purchaser against deterioration of the Product's finish for the lifetime of the Product, and the "lifetime" of the Product shall be from the date of purchase for as long as the original purchaser occupies the residential premises in which the Product was originally installed.

### Lifetime Limited Warranties - Commercial

**Mechanical Limited Warranty:** Except as otherwise provided below, if the Product is installed in a commercial application, Pfister warrants to the original commercial purchaser that their Product will be free of all defects in materials and workmanship that would impair the ordinary and proper use of the Product for the lifetime of the Product, and the "lifetime" of the Product shall be limited to a period of ten (10) years from the date of purchase, as long as the original purchaser owns the commercial premises in which the Product was originally installed.

**Electrical Component Limited Warranty:** Except as otherwise provided below, if the Product is installed in a commercial application, Pfister warrants to the original commercial purchaser that the electrical components of their Product will be free of all defects in materials and workmanship for the lifetime of the Product, and the "lifetime" of the Product shall be limited to a period of three (3) years from the date of purchase, as long as the original purchaser owns the commercial premises in which the Product was originally installed.

**GE Filter Manifold and Cartridges Limited Warranty:** Except as otherwise provided below, if the Product is installed in a commercial application, Pfister warrants to the original commercial purchaser that their Product will be free of all defects in materials and workmanship for the lifetime of the Product, and the "lifetime" of the Product shall be limited to a period of one (1) year from the date of purchase for the GE filter manifold, and a period of thirty (30) days from the date of purchase for the GE filter cartridges, as long as the original purchaser owns the commercial premises in which the Product was originally installed.

**Finish Limited Warranty:** Except as otherwise provided below, if the Product is installed in a commercial application, Pfister warrants to the original commercial purchaser against material deterioration of the Product's finish for the lifetime of the Product, and the "lifetime" of the Product shall be limited to a period of ten (10) years from the date of purchase, as long as the original purchaser owns the commercial premises in which the Product was originally installed.

**Authorized Sellers:** These residential and commercial warranties apply only to Products purchased from Pfister or a Pfister authorized seller, unless otherwise prohibited by law. Pfister Products are legitimately sold only by authorized sellers who are required to follow Pfister's policies, procedures, and quality control standards. Pfister reserves the right to reject warranty claims from purchasers for Products purchased from unauthorized sellers, including unauthorized Internet sites. If you have any questions about whether a seller is authorized, please contact us at 1-800-Pfaucet (1-800-732-8238).

### Exclusions from Warranties

Pfister produces all Products in accordance with Pfister's institutional quality control standards. However, the Products are susceptible to indentation and imperfections due to specific processes, malleability of the materials, and the elements of human intervention during manufacture. Although our internal safeguards protect us against shipping Products of unacceptable quality, an imperfection or surface blemish may be considered the highest quality standard obtainable on a particular Product. All final decisions of quality remain exclusively in the discretion of Pfister.

#### Conditions that are not covered by these warranties include:

1. Any Pfister Product installed prior to January 1, 1997 is not covered by these warranties.
2. Any Pfister Product which has been damaged as a result of installation contrary to any of Pfister's written installation instructions is not covered by these warranties.
3. Any Pfister Product which has been modified by any non-Pfister components is not covered by these warranties.
4. Any Pfister Product having a defect caused by neglect, misuse, abuse, or unreasonable or extraordinary use, or improper maintenance or repair, or accidents or acts of God, is not covered by these warranties.
5. Any Pfister Product having a defect due to use of paints, solvents, or other chemicals is not covered by these warranties.
6. Any Pfister Product that is used in combination with assemblies, aerators, cartridges, handles, hoses, spouts, or any other component other than those manufactured by Pfister and designated for use with the applicable Product is not covered by these warranties.
7. Any Pfister Product that was purchased from an unauthorized seller is not covered by these warranties.

These warranties are not transferable. Except as otherwise stated herein, if there are any differences between these warranties and warranties printed in marketing or other Product materials, these warranties shall control.

### Warranty Claims

Any Product believed to be defective as covered by these warranties may not be returned for warranty service without prior authorization from Pfister. Purchasers who wish to make a warranty claim based upon a Product defect must contact Pfister within thirty (30) days from the date of discovery of the alleged defect(s). In order to notify Pfister and receive assistance or service under these warranties, you may: (1) speak with a consumer service representative by calling 1-800-Pfaucet (1-800-732-8238), or (2) write to the Consumer Service Department c/o ASSA ABLOY Americas Residential Inc., 19701 DaVinci, Lake Forest, CA 92610, and include a description of the claimed defect, model number, your name, address, phone number, and a dated proof of purchase, or (3) email Pfister's customer service department by going to [www.pfisterfaucets.com](http://www.pfisterfaucets.com), or (4) notify the location or distributor from which the Product was purchased.

Please note that, for all warranty claims, you will be required to provide a description of any claimed defect(s) and a dated proof of purchase from Pfister or the Pfister authorized seller to verify warranty eligibility. Pfister reserves the right to request other information and evidence reasonably required to verify warranty eligibility and, if requested, you must permit inspection of the Product by Pfister or its representatives. If, after investigation, Pfister honors the warranty claim, the remedy will be performed by or on behalf of Pfister in accordance with the below heading, "Remedies." Please note that Products may not be returned to Pfister without prior authorization from Pfister. If authorized by Pfister, you will need to mail your Product to ASSA ABLOY Americas Residential Inc., 19701 DaVinci, Lake Forest, CA 92610.

### Remedies

For certain claimed defect(s) covered by these warranties, as determined by Pfister, Pfister will provide you with troubleshooting steps. For other claimed defect(s) covered by these warranties, as determined by Pfister, Pfister will replace the defective Product or part. If a Pfister Product, which is the same

#### PFISTER® LIFETIME LIMITED WARRANTIES

as the Pfister Product or any part covered by these warranties, has been discontinued at the time of replacement or if Pfister determines, in its sole discretion, that such replacement is inappropriate, Pfister reserves the right to substitute an alternative product. Pfister also reserves the right to accept or reject an alternative product proposed as a replacement, when the value is higher than that of the Product originally purchased by the purchaser. Except as expressly provided in these warranties to the contrary, PFISTER SHALL NOT BE OBLIGATED OR LIABLE FOR LABOR OR CHARGES RELATED TO INSTALLATION, REPAIR OR REPLACEMENT OF A PFISTER PRODUCT, OR FOR LOSS OF, OR DAMAGE TO, ANY MATERIAL WHICH IS NOT SOLD BY PFISTER.

### Limitation of Liabilities

THESE ARE NO EXPRESS OR IMPLIED WARRANTIES THAT EXTEND BEYOND THOSE STATED HEREIN. ANY IMPLIED WARRANTIES THAT MAY BE APPLICABLE TO PRODUCTS, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. UNDER NO CIRCUMSTANCES SHALL PFISTER BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES BASED UPON BREACH OF THIS LIMITED WARRANTY, BREACH OF CONTRACT, OR STRICT LIABILITY. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

Effective Date: January 30, 2025

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# Pfister

## FAUCETS

## 15-LC ■ 15-EP

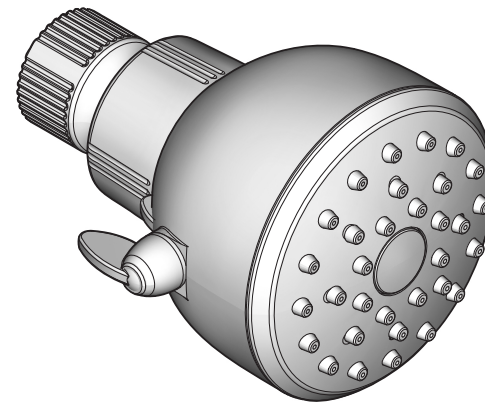
### Installation Support • Soporte de Instalación • Support d'Installation

#### For Warranty & Care Information or Ordering Replacement Parts:

Para información sobre la garantía y el mantenimiento o para ordenar piezas de repuesto:

Pour renseignements sur la garantie et l'entretien ou pour commander des pièces de rechange:

**1-800-PFAUCET (732-8238)**  
**[pfisterfaucets.com/support](http://pfisterfaucets.com/support)**



## Shower Head

## Cabeza De Ducha

## Tête De Douche



**1-800-PFAUCET (1-800-732-8238)**

For Toll-Free Pfaucet information call  
1-800-PFAUCET (1-800-732-8238) or visit [www.pfisterfaucets.com](http://www.pfisterfaucets.com)

- Installation Support
- Care and Warranty Information

#### Español:

Para obtener información mediante llamadas gratis, llame al 1-800-PFAUCET (1-800-732-8238) o visite [www.pfisterfaucets.com](http://www.pfisterfaucets.com)

- Apoyo a instaladores
- Información sobre cuidado y garantías

#### Français:

Pour les renseignements concernant le service sans frais de Pfaucet, appelez 1-800-PFAUCET (1-800-732 8238) appel ou visite [www.pfisterfaucets.com](http://www.pfisterfaucets.com)

- Assistance à l'installation
- Informations sur l'entretien et la garantie

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May 19, 2025

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Thank you for purchasing this Pfister product. All Pfister products are carefully engineered, and factory tested to provide long trouble-free use under normal conditions. This product is easy to install using basic tools and our easy to follow illustrated instructions. If you have any questions regarding your product installation call 1-800-Pfaucet (1-800-732-8238).

**1 BEFORE PROCEEDING**

**WARNING:** Read all the instructions completely before proceeding.

**2 SHUT OFF WATER SUPPLY**

Locate water supply inlets and shut off the water supply valves. These are usually found near the water meter. If you are replacing an existing unit, remove the old unit and clean the mounting surface thoroughly.

**(Español):** Le agradecemos su compra de este producto Pfister. Todos los productos Pfister se diseñan cuidadosamente y se prueban en fábrica para suministrar un uso sin problemas bajo condiciones normales. Este producto es fácil de instalar utilizando herramientas básicas y nuestras instrucciones con gráficos fáciles de seguir. Si tiene cualquier pregunta acerca de la instalación de su producto llame al 1-800-Pfaucet (1-800-732-8238).

**1 ANTES DE PROCEDER**

**ADVERTENCIA:** Antes de proceder, lea completamente todas las instrucciones.

**2 CIERRE EL SUMINISTRO DE AGUA**

Ubique las entradas del suministro de agua y cierre las válvulas de suministro de agua. Generalmente se encuentran cerca del medidor de agua. Si se trata del reemplazo de una unidad existente, quite la unidad existente y limpie completamente la superficie de montaje.

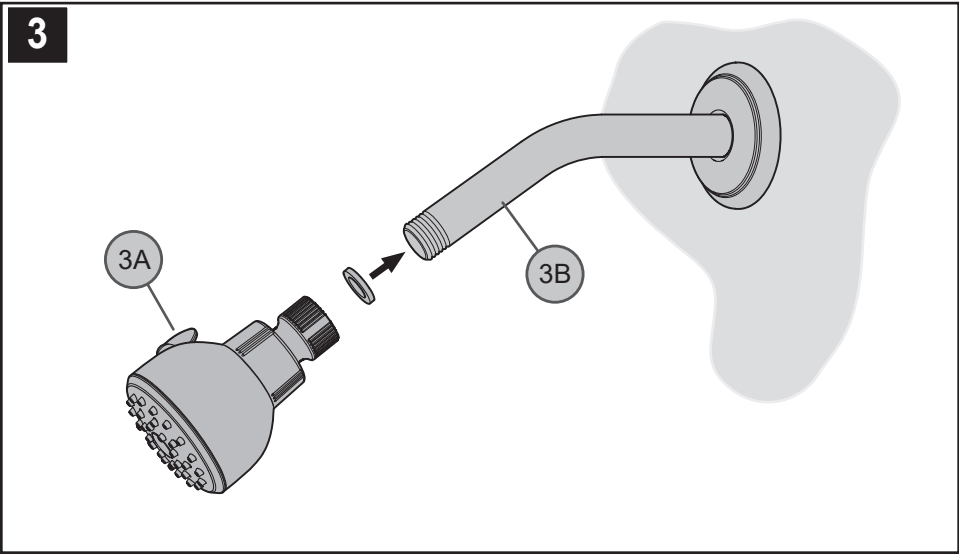
**(Français) :** Merci d'avoir acheté ce produit Pfister. Tous les produits Pfister sont fabriqués avec soin et contrôlés à l'usine pour offrir une longue durée de service sans problème dans des conditions d'utilisation normales. Il est facile de poser ce produit à l'aide d'un outillage de base et de nos illustrations très claires. Pour toute question concernant la pose de ce mitigeur de salle de bain, appeler le 1-800-Pfaucet (1-800-732-8238).

**1 AVANT DE PROCÉDER À LA POSE**

**AVERTISSEMENT :** lire attentivement toutes les instructions avant de procéder à la pose.

**2 COUPURE DE L'ARRIVÉE D'EAU**

Repérer les arrivées d'eau et fermer leurs robinets. Ces robinets se trouvent généralement à côté du compteur d'eau. En cas de remplacement d'une garniture existante, la déposer et nettoyer soigneusement la surface de montage.



**3 SHOWER HEAD INSTALLATION**

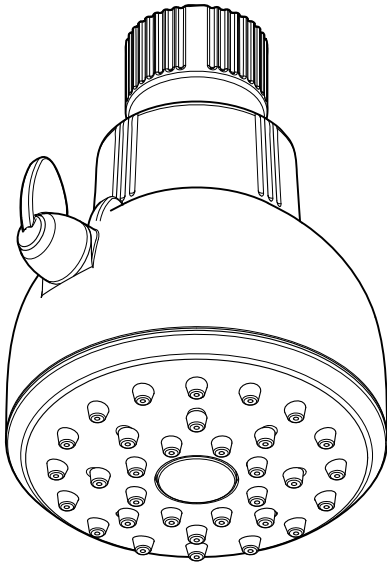
Thread Shower Head (3A) onto Shower Arm (3B) as shown. Shower Arm (3B) not included.

**3 Español: CÓMO INSTALAR EL CABEZAL DE LA DUCHA**

Enrosque el cabezal de la ducha (3A) en el brazo de la ducha (3B) según lo demostrado. Brazo de la ducha (3B) no incluido.

**3 Français : MISE EN PLACE DE LA DOUCHETTE**

Visser la douchette (3A) sur le bras de douche (3B) comme montré. Bras de douche (3B) non inclus.



**MAINTENANCE AND CARE**

**Cleaning Instructions:**

For all handles and decorative finishes, use only a soft damp cloth to clean and shine. Use of polish, detergents, abrasive cleaners, organic solvents, or acid may cause damage. Use of other than a soft damp cloth will nullify our warranty!

**Special Trim:**

Trim products which contain porcelain or other similar substances are not acceptable for public areas or commercial use. Installation of said trim is at user's risk!



**MANTENIMIENTO Y CUIDADO (Español)**

**Instrucciones Para Limpieza:**

Para limpiar y hacer brillar las manijas y el acabado decorativo use solamente un paño suave y húmedo. El uso de pulidores, detergentes, limpiadores abrasivos, solventes orgánicos o ácidos puede provocar daños. ¡El uso de algo más que un paño suave y húmedo invalida nuestra garantía!

**Acabados Especiales:**

Los productos con acabados que contienen porcelana u otras sustancias similares no son aceptables para áreas públicas ni para usos comerciales. ¡Su instalación bajo tales circunstancias es bajo el riesgo del usuario!



**ENTRETIEN ET SOINS (Français)**

**Instructions De Nettoyage :**

N'utiliser qu'un chiffon humide pour nettoyer et polir toutes les manettes et ornements décoratives. L'utilisation de pâte à polir, de détergents, de produits nettoyants abrasifs, de solvants organiques ou d'acide peut endommager ces pièces. L'utilisation d'autre chose qu'un chiffon humide annulera la garantie !

**Garnitures Spéciales :**

Les garnitures contenant de la porcelaine ou une autre substance similaire ne sont pas acceptables dans les lieux publics ou les établissements commerciaux. La pose de telles garnitures se fait aux risques de l'utilisateur.